

Terms and condition for use of GCC and NDIS Logo

1- GCC Logo

- NDIS Provider may use the GCC Certification or Verification mark in line with their certification or verification, and **ONLY AFTER** the issuance of the NDIS Registration Certificate from the NDIS Quality and Safeguards Commission as a representation and recognition of the third-party audit process successfully completed.
- GCC Client can only use a Certification/Verification Mark, provided they hold a valid NDIS registration.
- The Certification/Verification Mark may be shown on the Client's letters and other public relations material such as business cards, website, and email signature.
- The Certification/Verification Mark must not be used on a product or in any way to create an assumption that it is a product Certification Mark or that a product has been certified.
- The Certification/Verification Mark must only be shown in standard size and design. Standard size and design may be obtained from GCC on request.
- The Certification/Verification Mark must never be shown as larger than Client's own Logo.
- The Certification/Verification Mark must always be shown in its entirety.
- Client will consult with GCC in respect of use of the Certification/Verification Mark if necessary.
- In case of suspension or withdrawal of a certification by GCC or Registration by the NDIS commission, Client must discontinue its use of the mark and all advertising matter containing a reference to Certification/Verification.
- In case of incorrect reference to Certification/Verification status or misleading use of Certification/Verification documents or marks, GCC may request corrective actions, suspension or withdrawal of certification, publication of the transgression or, if necessary, legal action.
- The Certification/Verification Mark must not be applied to laboratory tests, inspection reports, other reports, or documents, as such reports are deemed to be products in this context.



2-NDIS Logo

- Clients can use the 'I/we heart NDIS' and 'I/we support NDIS' logos to show the support and raise community awareness about the NDIS.
- The NDIS logo, and the NDIA and NDIS acronyms are trademarked by the Commonwealth Government and other organisations or providers can't use them.
- The Terms of Business explains how registered providers can promote their NDIS connection.
- Registered providers: Can use the tagline 'Registered NDIS Provider'.
- Provider cannot use the NDIS logo and colour in publicity material, including on vehicles, buildings, emails, stationery, business cards etc.
- Providers can also use the 'I/we heart NDIS' and 'I/we Support NDIS'.

Further information : <https://www.ndis.gov.au/contact/trademark-and-use-logo#use-by-providers>



Please note that:

The Client must notify Global Compliance Certification immediately if:

- There is any change in the direct or indirect beneficial ownership or control of the Client.
- Any significant events including, but not limited to fatal incidents, serious injuries, serious misconduct, Environmental disaster/Accident or legal action by a regulatory authority or interested party. (Any audit report/finding by any third party needs to be reported to GCC in next audit)
- It ceases to carry on business.
- It ceases to be able to pay its debts as they become due.

Suspension and withdrawal of certification/Verification

An NDIS Certificate may be suspended, withdrawn or cancelled for a limited period or permanently in situation such as the following:

- Failure by Client to meet the requirements for maintaining the Certification/Verification, NDIS practice standard, relevant legislation requirement or this Agreement.
- Failure to take effective corrective actions to identified non-conformities within the set time limit
- Failure to pay the fees due, upon written notice from GCC
- Improper use of the certification/verification status, the Certificate of Registration, or the GCC and/or JAS-ANZ Certification Mark or logos
- If the Client voluntarily and officially requested a suspension in writing
- Failure to undergo a surveillance, mid-term or special audit according to certification program set by GCC or the NDIS Commission.